mHero: Connecting Community Health Workers to their Support System

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Connecting Community Health Workers to their Support System

- Optimizing existing resources
- Generating and using data
- Capacity building
What is mHero?

When should children under 5 yrs sleep under a treated mosquito net to stop malaria? Please text the 
A=During rainy season, B=When not too hot, C=Every night.

What are families in your community reporting as barriers to health behaviors?

Lack of education and access to health facility

How many cases of diarrhea in U5 did you see in your community last week?

5
mHero & General Community Health Volunteers in Liberia

- Weekly quizzes post radio shows
- Reporting if radio show did not occur
- Radio show listing
- Sending of questions and comments
- Activities report
- Program Baseline and Endline Assessments
Data flows from the health workers through RapidPro into the CBIS and CHW Registry.

Data flows from the CHW Registry and the CBIS to RapidPro to enable messages to be sent.
mHero & Community Health Information Systems

Health Information Exchange
- TS
- CR
- SHR
- CBIS
- FR
- CHWR

Interoperability Layer
- RapidPro

Point of Service Applications
- [Icons]
Connecting Community Health Workers to their Support System
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- Utilizing existing resources to create the mHero communication platform
- Integration of SMS communication into current procedures, processes and activities
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- Organizational development and institutional behavior change on use of the mHero communication platform
- Individual behavior change on use of SMS to communicate with their support system
- Use of mHero for sharing of information and exchanges for problem solving
Connecting Community Health Workers to their Support System

- Tailor interventions and support provided to Community Health Workers
- Enhance the capacity of the system to respond
- Supplement data analytics, regular reporting and alert/early warning systems
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